



Remote SIMS Support

Keeping SIMS simple.

This package, recommended for schools that have purchased the Capita SIMS software, provides your school with efficient remote support.

It also allows access for SIMS users in academies, independent and free schools to the SIMS support analysts, by telephone helpdesk and email.

The analyst will provide support on data and technical issues across a range of SIMS modules.

This service also provides access to an additional range of services from Schools' Choice such as pupil and workforce census support.

Key Benefits

- Remote fixing of data issues.
- Technical and functional support of SIMS modules.
- Support with up to six SIMS and six FMS updates with notes (as applicable) made available.
- Census and workforce census support, including technical advice on mandated DfE returns and provision of free training pre-census.
- Provision of support materials.
- A reduced rate for SIMS training courses.

Next Steps

To find out more about how our Remote SIMS Support Service can help, call **0300 123 1420** or email services@schoolschoice.org

